WSC MEETING SUMMARY



COMMITTEE NAME	Shepparton Water Services Committee Meeting
MEETING DATE	27 September 2016
ATTENDEES	 WSC members: Craig Reynolds (Chair), Kevin Minogue (Deputy Chair), Ian Klein, John Horder, Alan Strang, Rod Squires. GMW attendees: Geoff Cutter (CFO), Carmine Piantedosi (Mgr Reg / Pricing), Martina Cusack (Regional CSM – East), David Irvine (CSM Shepparton) Visitors: Denis Flett (VEWH, Kerry Webber (CEWO), Simon Casanalia (CMA)
APOLOGIES	Ross Heywood

Main Topics Discussed

Financial Update The 4th Quarter year ending 30th June 2016 financials. Discussion around capital expenditure and the cost of the hardship provisions. An update on the progress towards the GMW \$20m savings and discussion how Shepparton contributes to the savings. November Strategic WSC Workshop Members were provided with a summary of the 15 topics that were workshopped at the WSC Chairs/Deputies meeting. The three top priorities were discussed and the members consider that the most important issue to resolve is to stop water leaving the GMID. They were comfortable with Delivery Share being a priority and consider that only minor adjustment to the carryover rules is required. Discussion around the customer survey and while the members had no problems with the questions, they around the the provision around the customer survey and while the members had no problems with the questions, they around the the provision around the customer survey and while the members had no problems with the questions, they around the the provision around the customer survey and while the members had no problems with the questions, they around the the provision around the customer survey and while the members had no problems with the questions, they around the the prior and prior adjustment to the customer survey and while the members had no problems with the questions, they around the the prior adjustment of the prior adjustment is prior to adjust the provision around the customer survey and while the members had no problems with the questions, they around the prior adjustment to the prior adjustment is prior adjustment to the prior adjustment in the prior adjustment is prior adjustment to the prior adjustment in the prior adjustment is prior adjustment in the prior adjustment in the prior adjustment is prior adjustment in the prior adjustmen

• Discussion around the customer survey and while the members had no problems with the questions, they suggested that the survey should also gain information about the participants' water entitlements, volume used and sold/bought temporarily/permanently in order to gain an insight as to the reasons why water is leaving the GMID.

Shepparton Price Action Plan & Shepparton Operations Expenditure Review

- Members reviewed the Shepparton price action plan and agreed with the plan going forward.
- As part of reviewing the Shepparton price action plan, GMW presented the regulatory price review timeline and members discussed what could be achieved in planning for Water Plan 5 in regards to Shepparton's price.
- Members were provided with a comparison between Shepparton and a couple of other areas in the asset portfolio and expenditure to help explain what makes up the difference in Shepparton's expenditure.
- GMW Area Manager provided the members with an overview of the operational and maintenance activities in the Shepparton Irrigation Area undertaken by the operational field staff.

Victorian and Commonwealth Environmental Water Holders(VEWH), (CEWH) & Goulburn Broken Catchment Management Authority (GBCMA)

- Details about the environmental watering program and history were provided to the committee.
- Members discussed the use, trade, carryover and charges to the environment to use the EGM to deliver environmental water to the Broken Creek.
- Information on outcomes and results of the case studies were provided.

Recommendations to the GMW Board

• The Shepparton WSC recommends that David Woodhouse and Tom Sexton be accepted as new members to fill the existing Shepparton vacancies.